

Certificate

Standard **ISO 9001:2015**

Certificate Registr. No. **01 100 1500895**

Certificate Holder:



Telekom Deutschland GmbH

Landgrabenweg 151
53227 Bonn
Germany

including the locations according to annex

Scope:

Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

Proof has been furnished by means of an audit that the requirements of ISO 9001:2015 are met.

Validity:

The certificate is valid from 2020-11-13 until 2023-11-12.
First certification 2015

2021-11-03
(change)

TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

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Telekom Deutschland GmbH
Landgrabenweg 151
53227 Bonn

Ansprechpartner
Jeannette Michalik

Tel. +49.221.806-5129
Fax +49.221.806-36-5129
Mail Jeannette.Michalik@de.tuv.com

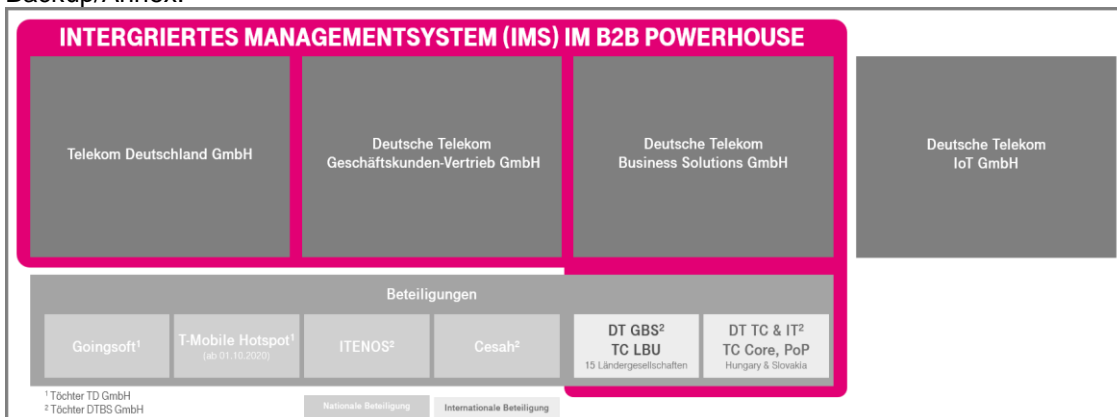
Köln, 11.11.2021

Appendix to the certificates of the Integrated Management System of Telekom Deutschland GmbH in the B2B Powerhouse Business and Operating Model for Public and Business customers

Certificate ISO 9001:2015, valid until 12-11-2023, Certificate-Register-Nr. 01 100 1500895
 Certificate ISO 27001:2013, valid until 12-11-2024, Certificate-Register-Nr. 01 153 1500895
 Certificate ISO 20000-1:2018, valid until 12-11-2024, Certificate-Register-Nr. 01 103 1500895
 Certificate ISO 22301:2012, valid until 01-11-2024, Certificate-Register-Nr. 01 195 1500895

Based on the realized 82.25 audit days from 26-07 to 21-10-2021, we can certify the operation of an Integrated Management System in the participating companies of "Telekom Deutschland GmbH" in the Business/Operating model "B2B Powerhouse" for Public and Business customers.

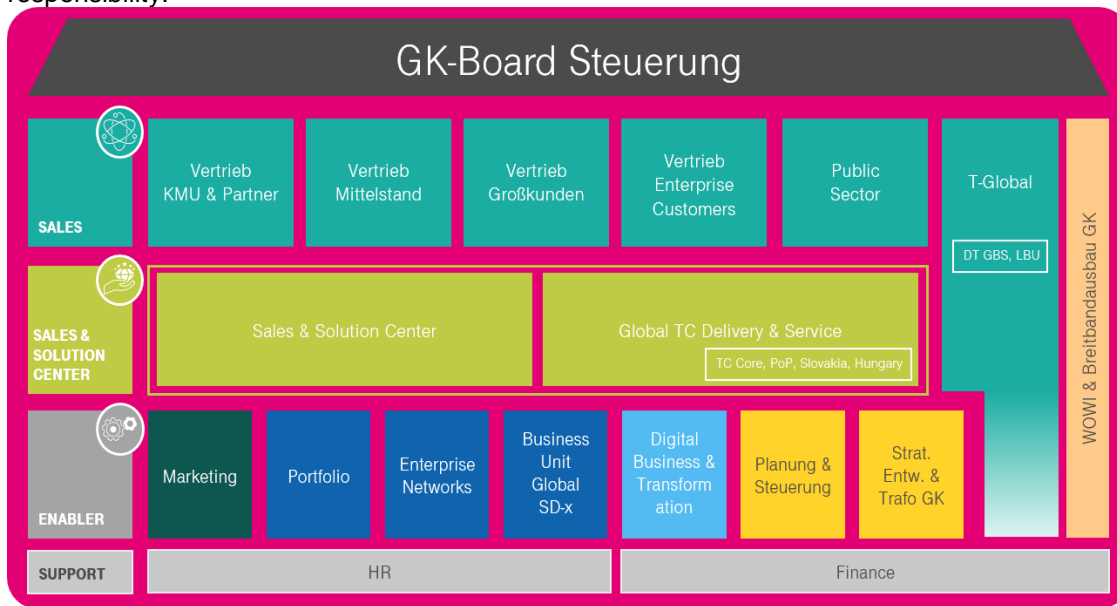
Participating companies overview, for details see Backup/Annex:



The "Handbook on the Integrated Management System in the B2B Powerhouse" in version 11 valid from 01-07-2021 is the overarching set of rules, defines the scope of application and was the basis for the audit.

The Integrated Management System is the responsibility of the highest body, the GK-Board. The Board consists of all managers of the cross-company N-2 areas of responsibility in the Business/Operating Model "B2B Powerhouse" as well as those responsible for strategic intra-group suppliers (e.g., DT IoT, DT Service).

Business and Operating Model B2B Powerhouse, N-2 areas of responsibility:



Proof of conformity is provided by annual combined audits (ISO 9001:2015, ISO 27001:2013, ISO 20000-1:2018, ISO 22301:2012). The audit reports document that the requirements of the standards are defined by internal specifications, were introduced in the corresponding organizational units, and were proved to be adhered to and are further developed. The ISO 27001 audit report documents that Annex A is implemented without exclusion and that the Statement of Applicability (Version 10.0 dated 23-07-2021) of Telekom Deutschland GmbH was available to the auditors.

The audits were carried out in Germany at "Telekom Deutschland GmbH" in the line organization of the business/operating model "B2B Powerhouse" with the business/support processes in Bonn and regionally at the locations according to the sampling procedure. The end-to-end auditing of business processes was supplemented in the "Service Major Customers" operation at "Deutsche Telekom Service GmbH". In addition, the support processes were centrally audited in the Finance and Human Resources management areas.

The international companies controlled from Germany (Deutsche Telekom Global Business Solution and Deutsche Telekom IT & Telecommunication, TC Core, see details in Backup/Annex) were audited in four countries according to the sample taken.

Business Continuity Management has been operated since 2013 as part of the Information Security Management System. For the first time, it was evaluated and certified as part of the Integrated Management System according to the requirements of ISO 22301:2012 this year. The central Business Continuity Management System for the Business/Operating model "B2B Powerhouse" has the goal of maintaining business processes, information values, products and individual solutions in order to prevent and/or mitigate effects in the participating companies for Public and Business customers.

The next external audits to maintain the certificates are scheduled for August 2022.

Best regards



Sebastian Schasche
Field Sales Executive



Jeannette Michalik
Project Coordinator
Key Account Management

TÜV Rheinland Cert GmbH
Am Grauen Stein
D-51105 Köln

Tel +49 221 806-0
Fax +49 221 806-2765
Mail tuvcert@de.tuv.com
Web www.tuv.com

Geschäftsführung
Dr. Thorsten Niklas
Dr. Jörg Schlösser
AG Köln HRB 30050

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No.	Location	Scope
/00	c/o Deutsche Telekom Business Solution GmbH Landgrabenweg 151 53227 Bonn Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/01	c/o Deutsche Telekom Geschäftskunden Vertrieb GmbH Landgrabenweg 151 53227 Bonn Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/02	c/o Telekom Deutschland GmbH Dingolfinger Str. 1 - 15 81673 München Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/03	c/o Telekom Deutschland GmbH Georg-Elser-Str. 7 90441 Nürnberg Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/05	c/o Telekom Deutschland GmbH Rheinallee 11 67061 Ludwigshafen Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/06	c/o Telekom Deutschland GmbH Mecklenburgerring 25 66121 Saarbrücken Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/07	c/o Telekom Deutschland GmbH Friedrichstr. 52-54 79098 Freiburg Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/08	c/o Telekom Deutschland GmbH Hahnstr. 43 d 60528 Frankfurt Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/12	c/o Telekom Deutschland GmbH Hohe Str. 80 44139 Dortmund Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/16	c/o Telekom Deutschland GmbH Göttinger Str. 14 30449 Hannover Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/17	c/o Telekom Deutschland GmbH Stieghorster Str. 115 33605 Bielefeld Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/18	c/o Telekom Deutschland GmbH Buchberger Str. 4 - 12 10365 Berlin Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/19	c/o Telekom Deutschland GmbH Brandenburger Str. 11 04103 Leipzig Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/20	c/o Telekom Deutschland GmbH Wilhelm-Fay-Str. 54 65936 Frankfurt Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/21	c/o Telekom Deutschland GmbH Überseering 2 22305 Hamburg Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/25	c/o Telekom Deutschland GmbH Ginnheimer Stadtweg 88 60431 Frankfurt Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/26	c/o Telekom Deutschland GmbH Am Seestern 3 40547 Düsseldorf Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/27	c/o Telekom Deutschland GmbH Budapester Str. 18 20359 Hamburg Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/31	c/o DT Global Business Solutions Belgium NV Rennweg 97 - 99 1030 Wien Austria	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/32	c/o DT Global Business Solutions Iberia S.L. calle Orduna num. 2 28034 Madrid Spain	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/33	c/o DT Global Business Solutions Nederland B.V. Van Deventerlaan 31-51 3528 AG Utrecht Netherlands	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/34	c/o DT Global Business Solutions Schweiz AG Industriestrasse 21 3052 Zollikofen Switzerland	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/35	c/o Telekom Deutschland GmbH Am Seestern 3 40547 Düsseldorf Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/36	c/o Telekom Deutschland GmbH Hahnstr. 52-54 60528 Frankfurt am Main Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/37	c/o Telekom Deutschland GmbH Fasanenweg 5 70771 Leinfelden-Echterdingen Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/38	c/o Telekom Deutschland GmbH Gartenstr. 217 48147 Münster Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/39	c/o Telekom Deutschland GmbH Sternengasse 14 - 16 50676 Köln Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/40	c/o Telekom Deutschland GmbH Raimundstraße 48-54 60431 Frankfurt Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/41	c/o Telekom Deutschland GmbH Heinrich-Hertz-Straße 1 64295 Darmstadt Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/42	c/o Telekom Deutschland GmbH Moselweißer Straße 70 56073 Koblenz Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/43	c/o Telekom Deutschland GmbH Holzhauser Str. 4-8 13509 Berlin Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/44	c/o Telekom Deutschland GmbH Dottistr. 1-4 10367 Berlin Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/45	c/o Telekom Deutschland GmbH Französische Str. 33 a-c 10117 Berlin Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/46	c/o Telekom Deutschland GmbH Pascalstr. 11 10587 Berlin Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/47	c/o Telekom Deutschland GmbH Annenstr. 5 01067 Dresden Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/48	c/o Telekom Deutschland GmbH Am TÜV 5 30519 Hannover Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/49	c/o Telekom Deutschland GmbH Philipp-Reis-Platz 1 33602 Bielefeld Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/50	c/o Telekom Deutschland GmbH Neuenstr. 76-80 28195 Bremen Germany	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/51	c/o DT Global Business Solutions Belgium NV Leonardo da Vincilaan 19E 1831 Machelen Belgium	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/52	c/o DT Global Business Solutions France SAS 1-3 rue Eugène et Armand Peugeot 92500 Rueil-Malmaison France	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/53	c/o DT Global Business Solutions Iberia S.L. C/ Sancho de Ávila, núm. 110-130 08018 Barcelona Spain	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/54	c/o Deutsche Telekom Global Business-Solutions Ibéria SLU Sucursal em Portugal Edifício Atlantis Av. Dom João II, n 44 C 1990-095 Lisboa Portugal	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/55	c/o Deutsche Telekom Global Business Solutions Italia S.r.l. Centro Direzionale Milanofiori Strada 6 Palazzo N1 N1 20089 Rozzano Italy	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/56	c/o Deutsche Telekom Nordic A/S Lautrupvang 8 2750 Ballerup Denmark	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/57	c/o Deutsche Telekom Nordic A/S Sverigefilial Kista Science tower Färögatan 33, houseD 7th floor SE-164 51 Kista Sweden	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/58	c/o Deutsche Telekom Nordic A/S sivuliike Suomessa C/o Azets Insight Oy PB 1 00028 AZETS 5th floor 02150 Espoo Finland	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/59	c/o Deutsche Telekom Nordic A/S c/o Visma Services Norge AS Karenslyst Allé 56 0214 Oslo Norway	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/60	c/o DT Global Business Solutions UK Ltd. Timbold Drive Milton Keynes MK7 6BZ United Kingdom	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/61	c/o DT Global Business Solutions Mexico S.A. Boulevard Municipio Libre 1933-604 72480 Puebla Pue MEXICO	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/62	c/o DT Global Business Solutions China (HK) 1 Lockhart Road Hongkong Hong Kong	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/63	c/o DT Global Business Solutions Singapore Pte. Ltd. 15 Changi Business Park Crescent Singapore 486006 Singapore	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/64	c/o DT Global Business Solutions Singapore Pte. Ltd. 23 Tai Seng Drive Singapore Singapur 535224 Singapore	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/65	c/o DT Global Business Solutions Singapore Pte. Ltd. Equinix, 20 Ayer Rajah Crescent Singapur 139964 Singapore	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/66	c/o Deutsche Telekom North America Inc. (DT Global Business Solutions North America) 141 West Front Street Red Bank 07701 USA	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/67	c/o Deutsche Telekom Telecomunicações e Serviços do Brasil Ltda Rua Baffin nº 32/60 Sao Bernardo do Campo - SP 09750-620 Brazil	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/68	c/o LLC Deutsche Telekom GBS RUS Preobrazhenskaya square 8 107061 Moskau Russian Federation	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/69	c/o Deutsche Telekom IT & Telecommunications Hungary Tóth Kálmán Utca 2 1097 Budapest Hungary	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/70	c/o Deutsche Telekom IT & Telecommunications Hungary Vezér u. 39 4032 Debrecen Hungary	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.
/71	c/o Deutsche Telekom IT & Telecommunications Hungary Rókusi körút 2-10 6724 Szeged Hungary	Develop, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "B2B Powerhouse" for public and business customers.

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/72

c/o Deutsche Telekom IT
& Telecommunications Hungary
Moldavská 8/A
04001 Kosice
Slovakia

Develop, provide and operate ICT
products/solutions as well as IT Infrastructure
Library based service support services in the
business/operating model "B2B Powerhouse"
for public and business customers.

2021-11-03 (change)



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