

# Certificate

Standard **ISO 22301:2019**

Certificate Registr. No. **01 195 1500895**

Certificate Holder:



**Telekom Deutschland GmbH**

Landgrabenweg 151  
53227 Bonn  
Germany

Scope:

Central Business Continuity Management System in the business and operating model "B2B Powehouse" to maintain business processes, information values, products, and individual solutions; with the aim of preventing and/or reducing effects on the involved companies for public and business customers.

Proof has been furnished by means of an audit that the requirements of ISO 22301:2019 are met.

Validity:

The certificate is valid from 2021-11-02 until 2024-11-01.  
First certification 2021

2021-11-03

TÜV Rheinland Cert GmbH  
Am Grauen Stein · 51105 Köln

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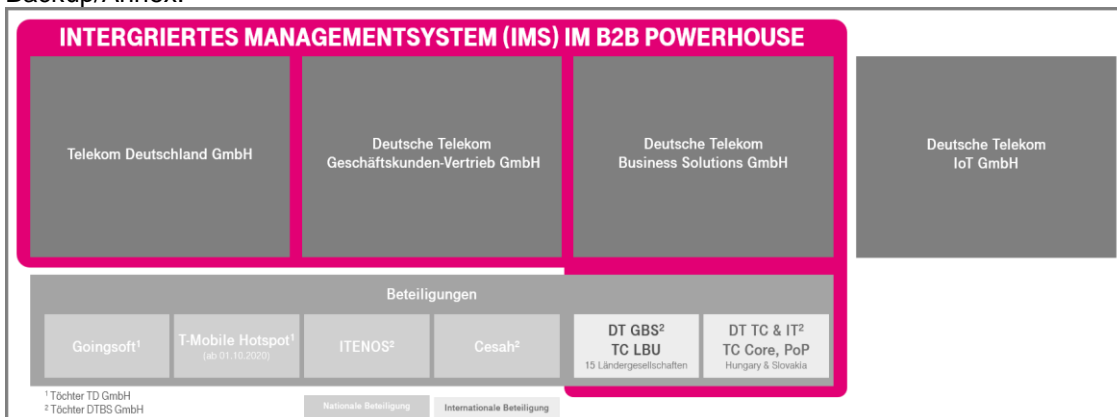
**Köln, 11.11.2021**

**Appendix to the certificates of the Integrated Management System of Telekom Deutschland GmbH in the B2B Powerhouse Business and Operating Model for Public and Business customers**

Certificate ISO 9001:2015, valid until 12-11-2023, Certificate-Register-Nr. 01 100 1500895  
 Certificate ISO 27001:2013, valid until 12-11-2024, Certificate-Register-Nr. 01 153 1500895  
 Certificate ISO 20000-1:2018, valid until 12-11-2024, Certificate-Register-Nr. 01 103 1500895  
 Certificate ISO 22301:2012, valid until 01-11-2024, Certificate-Register-Nr. 01 195 1500895

Based on the realized 82.25 audit days from 26-07 to 21-10-2021, we can certify the operation of an Integrated Management System in the participating companies of "Telekom Deutschland GmbH" in the Business/Operating model "B2B Powerhouse" for Public and Business customers.

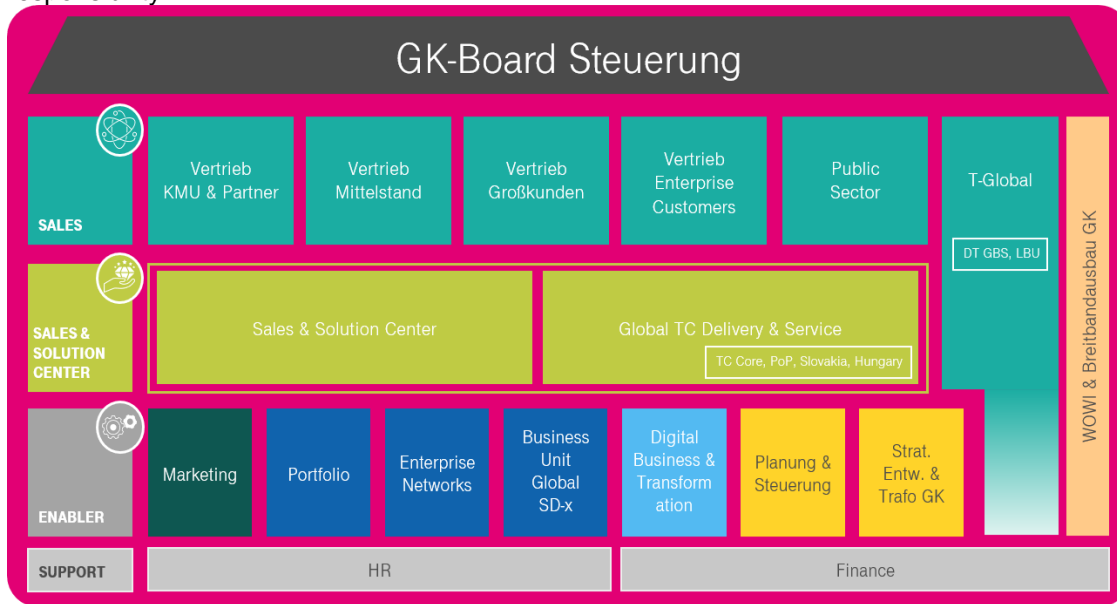
Participating companies overview, for details see Backup/Annex:



The "Handbook on the Integrated Management System in the B2B Powerhouse" in version 11 valid from 01-07-2021 is the overarching set of rules, defines the scope of application and was the basis for the audit.

The Integrated Management System is the responsibility of the highest body, the GK-Board. The Board consists of all managers of the cross-company N-2 areas of responsibility in the Business/Operating Model "B2B Powerhouse" as well as those responsible for strategic intra-group suppliers (e.g., DT IoT, DT Service).

Business and Operating Model B2B Powerhouse, N-2 areas of responsibility:



Proof of conformity is provided by annual combined audits (ISO 9001:2015, ISO 27001:2013, ISO 20000-1:2018, ISO 22301:2012). The audit reports document that the requirements of the standards are defined by internal specifications, were introduced in the corresponding organizational units, and were proved to be adhered to and are further developed. The ISO 27001 audit report documents that Annex A is implemented without exclusion and that the Statement of Applicability (Version 10.0 dated 23-07-2021) of Telekom Deutschland GmbH was available to the auditors.

The audits were carried out in Germany at "Telekom Deutschland GmbH" in the line organization of the business/operating model "B2B Powerhouse" with the business/support processes in Bonn and regionally at the locations according to the sampling procedure. The end-to-end auditing of business processes was supplemented in the "Service Major Customers" operation at "Deutsche Telekom Service GmbH". In addition, the support processes were centrally audited in the Finance and Human Resources management areas.

The international companies controlled from Germany (Deutsche Telekom Global Business Solution and Deutsche Telekom IT & Telecommunication, TC Core, see details in Backup/Annex) were audited in four countries according to the sample taken.

Business Continuity Management has been operated since 2013 as part of the Information Security Management System. For the first time, it was evaluated and certified as part of the Integrated Management System according to the requirements of ISO 22301:2012 this year. The central Business Continuity Management System for the Business/Operating model "B2B Powerhouse" has the goal of maintaining business processes, information values, products and individual solutions in order to prevent and/or mitigate effects in the participating companies for Public and Business customers.

The next external audits to maintain the certificates are scheduled for August 2022.

Best regards



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